

# **NIGHTINGALE HOSPITAL** Join our team and make a difference



#### Job Title: Clinical/Counselling Psychologist

Location: Nightingale Hospital, 11-19 Lisson Grove, Marylebone, London NW1 6SH

**Department:** Therapy: General Psychiatry

**Salary:** £37,500 per annum full-time, plus an additional London Allowance of £4,000 per annum added to all permanent posts (pro-rata for part-time roles)

Working hours: 37.5 hours per week (5 days a week), will consider 30 hours weekly (4 days) request

#### About us

Nightingale Hospital is the only private mental health hospital in Central London, with over 30 years' experience in delivering specialised, evidence-based treatments in outpatient, day patient and inpatient settings. Our dedicated team of specialists are committed to the diagnosis and treatment of all types of mental health conditions, including eating disorders and addictions. Conveniently located, we are a two-minute walk from Marylebone main line and Underground stations, and within a ten-minute walk of Baker Street and Edgware Road Underground stations.

We are owned by international medical group, emeis delivering the full spectrum of psychiatric care, high quality care home and rehabilitation services across the globe.

#### About the role

Within the General Psychiatry Unit, we are dedicated to providing comprehensive and compassionate care focused on the stabilisation needs of people experiencing acute psychiatric challenges. As a Clinical/Counselling Psychologist in our inpatient general psychiatry unit, you will play a crucial role in providing psychological assessments, therapeutic interventions, and mental health care to patients admitted for acute psychiatric conditions. You will collaborate with a multidisciplinary team to support patient well-being and recovery within a therapeutic environment.

#### Position in organisation

- Reports to the General Psychiatry Lead Therapist and Deputy Lead Therapist
- Liaises with other therapists, nurses, consultants, and the wider MDT to provide a high standard of care.

# Key tasks/Scope of the role

- 1. Main Duties
- 2. Communication
- 3. Quality
- 4. Training & Development
- 5. Health & Safety
- 6. Other

# Duties and responsibilities

# 1. Main Duties

- 1.1 Provide evidence-based individual therapy to patients to address acute and chronic mental health concerns, utilising various therapeutic modalities ensuring a high standard of care and demonstrating best and innovative practice.
- 1.2 Conduct comprehensive psychological assessments to inform diagnosis and formulation regarding treatment plans for patients with diverse psychiatric conditions.

- 1.3 Offer crisis intervention and risk assessment, developing safety plans and interventions for high-risk patients.
- 1.4 Preparation and delivery of psychoeducation and process groups, as key facilitator and occasionally as co-facilitator.
- 1.5 To assist the therapy team on the strategic development of the therapy programme(s) and to implement new therapy modalities and new modes of delivery to meet patients' needs at any time.
- 1.6 Play an active role as a part of the multidisciplinary team providing feedback on therapy and assessments to nursing staff and other allied health team members on a daily basis and as required.
- 1.7 Maintain accurate and confidential patient records, progress notes, and treatment plans in compliance with legal and ethical standards.
- 1.8 To be a committed and flexible member of the Therapy team, including prompt attendance and minimal absence, and willingness to assist in the daily running of the department when there is sickness and annual leave.
- 1.9 To promote a positive image of the Company values.

# 2. Communication

- 2.1 Regular communication with colleagues to ensure smooth running of the programmes
- 2.2 Attendance to allocated treatment team ward rounds and provision of feedback about individual therapy and assessment as well as patients' group programme participation, to multidisciplinary team.
- 2.3 Sharing of regular programme review meetings including completion and distribution of minutes
- 2.4 Dealing with any concerns or issues arising regarding the Therapy Service and communication these concerns, issues or alterations to the rest of the team via regular communication meeting.
- 2.5 Escalate concerns to the Lead Therapist and/or Deputy Lead Therapist for resolution.
- 2.6 Creating an atmosphere within the therapy department that allows open and honest dialogue for development and improvement by the users as well as the therapy team

# 3. Quality

- 3.1 To provide a high standard of documentation as required by regulators, and to keep notes on all sessions in relevant patient's files.
- 3.2 To adhere with all administrative procedures including submission and completion of documentation required by the Therapy Services.
- 3.3 Build and implement evaluation measures for the inpatient group therapy programme(s)
- 3.4 Willingness to participate in the delivery of presentations to a wide audience on topics related to mental healthcare. To emphasise the importance of customer care and a positive, helpful and courteous attitude when dealing with users of Nightingale Hospital services.
- 3.5 Strive to provide high standards of care and demonstrate best and innovative practice

# 4. Training and Development

- 4.1 Responsibility for ensuring completion of mandatory training, including e-learning and breakaway training offered by Nightingale Hospital.
- 4.2 Regular performance reviews and annual appraisal with the Lead and/or Deputy Lead Therapist.
- 4.3 Identification of any skill deficits which will require some training and support.
- 4.4 Participate in receiving clinical supervision and individual supervision.
- 4.5 Commitment to personal and professional development.

# 5. Health and Safety

- 5.1 Report any health and safety issues to the Therapy Services Manager that impact on the immediate work environment or patient areas at Nightingale Hospital.
- 5.2 Be aware of any health and safety policies and procedures relating to the job and use of equipment.
- 5.3 Knowledge of risk assessment and risk management practice in relation to mental health.
- 5.4 Be aware of the fire procedure relating to the area and carry the fire alarm key

# 6. Other

- 6.1 To recognise the importance of customer care and present a positive, courteous and helpful attitude when dealing with users of the Hospital's services.
- 6.2 To present a professional and efficient image at all times.
- 6.3 To be responsible for reading, understanding and complying with all relevant policies and procedures.
- 6.4 To undertake additional duties, as and when required, as directed by your line manager.

# Who we're looking for

	Essential	Desirable
Education and	✓ Doctorate in Counselling/Clinical	✓ Further specialism (i.e., CBT,
qualifications	Psychology or equivalent	EMDR, DBT)
	✓ Registration with the Health &	✓ Clinical supervisory skills
	Care Professions Council (HCPC)	· · · /
Work experience	<ul> <li>Demonstrable skills and</li> </ul>	✓ Previous experience within an
	experience in relation to	inpatient group therapy
	conducting clinical assessments,	programme
	including the management of	<ul> <li>✓ Demonstrable experience</li> </ul>
	risk	supervising an allied therapy
	<ul> <li>✓ Experience of facilitating</li> <li>therapy groups and person</li> </ul>	team
	therapy groups and person- centred psychological	
	interventions (both group and	
	individual)	
Skills, knowledge	<ul> <li>✓ Well-developed aptitude for self-</li> </ul>	✓ Ability to deliver presentations
and aptitude	awareness and demonstrable	and promotions to other
	self-reflexive practice enabling	professionals or media
	the candidate to work calmly	
	under pressure	
	<ul> <li>Ability to deal with a very</li> </ul>	
	challenging patient group in a	
	positive manner	
	<ul> <li>✓ Ability to identify and manage</li> <li>atraceful situations</li> </ul>	
	stressful situations ✓ Excellent verbal and written	
	communication skills	
	<ul> <li>✓ Ability to work on own initiative</li> </ul>	
	and manage the competing	
	demands of a varied workload	
	✓ Ability to balance team working	
	with independent initiative	
	✓ Good interpersonal skills to work	
	collaboratively within the wider	
	hospital teams	
	✓ Readiness to accept direction	
	<ul> <li>✓ Fully IT literate (e.g., electronic</li> <li>databases/file systems: email</li> </ul>	
	databases/file systems; email and other electronic	
	communication)	
	<ul> <li>✓ Ability to communicate</li> </ul>	
	effectively with colleagues,	
	patients and visitors	
	✓ Professional manner	
Impact on others	✓ High level of self-confidence	✓ Motivational leadership style
Requirements	✓ Good time-keeping skills	
	<ul> <li>Ability to work well under</li> </ul>	
	pressure	
	✓ Ability to work flexibly to meet the people of the business	
	the needs of the business	

Nightingale Hospital reserves the right to vary these duties from time to time or require the job holder to undertake additional duties within their general scope of qualifications, skills and experience.

## Company benefits

To reward the hard work of our fantastic colleagues, we offer an excellent benefits package as per the below:

- Competitive annual salary
- London Allowance of £4,000 per annum for all full-time permanent roles (pro-rata for part time employees)
- 25 days' annual leave (increasing up to 30 with long service), in addition to bank holidays
- Employee Referral Program, designed to reward you for helping us find talented individuals who would be a great fit for our team
- Generous pension scheme via the government autoenrollment scheme in addition to eligibility to enrol into the company's group pension scheme
- Access to an interest free season ticket loan to support with your everyday travel expenses
- Discretionary annual bonus and salary review schemes
- Enhanced Maternity/Paternity Pay
- Enhanced company sick pay
- Access to free Eyecare and contribution towards the cost of glasses for DSE Users
- Life Assurance Cover (Death in Service)
- Professional membership fees contribution
- Available opportunities for continued professional development (CPD)
- Heavily subsidised staff meals at breakfast, lunch and dinner with freshly soured ingredients and a new menu each week, it's not one to be missed

# \*Subject to T&Cs

#### Requirements for all staff

**Health and safety:** It is the responsibility of all employees to work together to achieve a safe environment, and to take reasonable care of themselves and others. Of particular importance is reporting all potential risks, incidents and complaints. Specific individual responsibilities for health and safety will be outlined under key responsibilities for the post.

**Equality and diversity:** It is the responsibility of all employees to support the vision of promoting a positive approach to diversity and equality of opportunity, to eliminate discrimination and disadvantage in service delivery and employment. All employees have the right to be treated with dignity and respect at work, and the Hospital will do all it can to ensure this happens through the implementation of and compliance with Equality & Diversity Policies.

**Confidentiality:** In the course of your employment employees will have access to confidential information of a personal and/or clinical nature, including information relating to the hospital patients, employees and other parties. Such information must not be used for the employees' personal benefit, nor disclosed to other persons without consent of the party concerned unless required by law to do so. This applies both during and after the termination of employment. Any breach of confidentiality during employment may be regarded as serious misconduct and could lead to summary dismissal.

**Performance appraisal and development:** The hospital is committed to providing a high-quality service through the effective management and development of its employees. All employees should be dedicated to providing a quality service and Performance Appraisal is of assistance to both employees and managers in allowing comparison between the standards achieved with the standards expected. Appropriate measures can be agreed, and any deficiencies rectified through identification and delivery of personal development needs. In addition to the continuous cycle of performance management, of a formal and informal nature, all employees will receive a formal appraisal of their work, development needs and a review of their thoughts and aspirations on an annual basis.

**Statutory and mandatory training:** It is the responsibility of the individual employee to ensure that all required statutory and mandatory training is undertaken as necessary.

**Safeguarding children and vulnerable adults:** This is a regulated position and the post holder will be subject to an enhanced Disclosure & Barring Service check upon appointment, and every 5 years thereafter.

We are committed to safeguarding children, young people and vulnerable adults within our care. Employees are accountable to ensure that they know how to respond when they are concerned for the safety of a child, young person or vulnerable adult. We will support employees in this process by providing training, support and advice. The hospital has a safeguarding lead who can be contacted for guidance and can provide safeguarding supervision. The hospital works in partnership with key agencies to protect children, young people and vulnerable adults. For children, employees should be aware of their responsibilities detailed in the '4 Local Safeguarding Children Boards Child Protection Procedures' and for vulnerable adults in the Safeguarding Adults Policy.

**Infection Prevention Control:** The hospital has designated the prevention and control of infection and the full implantation of the Code of Practice (2008) as a core component in the organisations clinical governance, managing risk and patient safety programmes. All employees are expected to follow consistently high standards in the prevention and control of infection, especially with reference to hand hygiene, adherence to dress/uniform code and for clinical staff all procedures involving aseptic technique, be aware of and follow Infection Control guidelines and procedures relevant to their work, participate in mandatory training and annual updates. Protecting patients from infection is everyone's responsibility.

**Rehabilitation of Offenders Act 1974:** This post is subject to an exception order under the provisions of the Rehabilitation of Offenders Act 1974. This stipulates that all previous convictions, including those that are 'spent' must be declared. Previous convictions will not necessarily preclude an individual from employment but must be declared in writing at the appropriate stage during the recruitment process.

**Data protection:** As an employer, the hospital needs to keep information about all employees for purposes connected with their employment. The type of information held includes information for payroll purposes, references, contact names and addresses and records relating to employment. These uses are covered by our notification with the Information Commissioners Office under the Data Protection Act 1998.

The information which is held will be for management and administrative use only, but the hospital may need to disclose some information we hold about employees to relevant third parties (e.g. Inland Revenue).

**Records management and quality:** Employees are legally responsible for all records that they gather, create or use as part of their work and they remain the property of the hospital. This includes patient, financial, personal and administrative records, whether paper based or on computers. All such records are considered public records and employees have a legal duty of confidence to all service users. Employees should consult the Records Management Policy and ask for guidance from their manager if they have any doubt about the correct management of records with which they work. All employees have a responsibility to ensure information quality standards are maintained.

**Information security:** Under the provisions of the Data Protection Act, it is the responsibility of each member of staff to ensure that all personal data relating to patients and members of staff, whether held in manual or electronic format, is kept secure at all times. Computer passwords must not be shared either between systems or users. E-mail messages, any files stored on the networks or on equipment and usage of the Internet, and computer systems, irrespective of whether these related to personal use. Access and usage of computers must be in accordance with hospital polices. Safe haven procedures

are to be used for all electronic transfers of personal data. This is in order to protect patients and staff, and the hospital's reputation and to ensure that it complies with the law and other relevant guidelines.

**Smoke-free policy:** The hospital operates a Smoke-free policy, except in designated areas. This means that smoking is not permitted anywhere within owned or leased premises, including within grounds unless designated as a smoking area. In the interests of promoting responsible healthcare, all staff are to refrain from smoking when off-site in uniform or wearing an identifying badge in any public place. The policy also applies to all staff employed at any location they may work, whether within or external to the premises. The policy contains further details including support facilities.

**COVID-19 update:** At Nightingale Hospital we are committed to ensuring the safety of our staff and have taken various measures to allow everyone to continue to operate both effectively and efficiently, whilst still remaining safe. All procedures have been evaluated and retrospectively restrictions have been implemented in line with the Hospitals Infection Control Protocol and general government guidelines regarding virus transfer and social distancing during the pandemic. All work areas have been risk assessed and have been shared with respective departments. This has led to the implementation where necessary of Perspex screens between desks and the use of masks/visors in majority of places around the hospital.

Nightingale Hospital is an Equal Opportunities Employer and ensures equality of opportunity in recruitment, promotion, pay, benefits and training by adopting and following practices that are free from unfair or unlawful discrimination.

All appointments are subject to receipt of a satisfactory Disclosure & Barring Service (DBS) Certificate and pre-employment checks.

# I confirm that I agree to the details of this job description as outlined above:

Full name:

Date:

Signed: